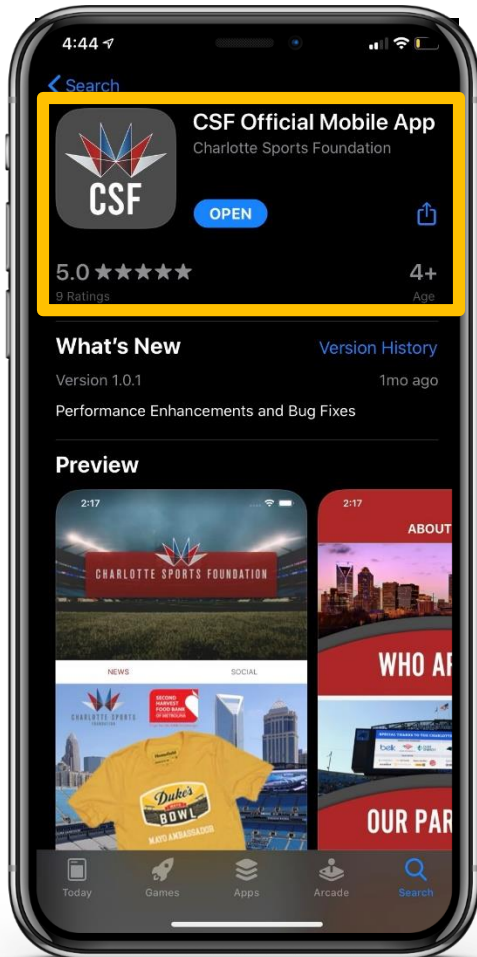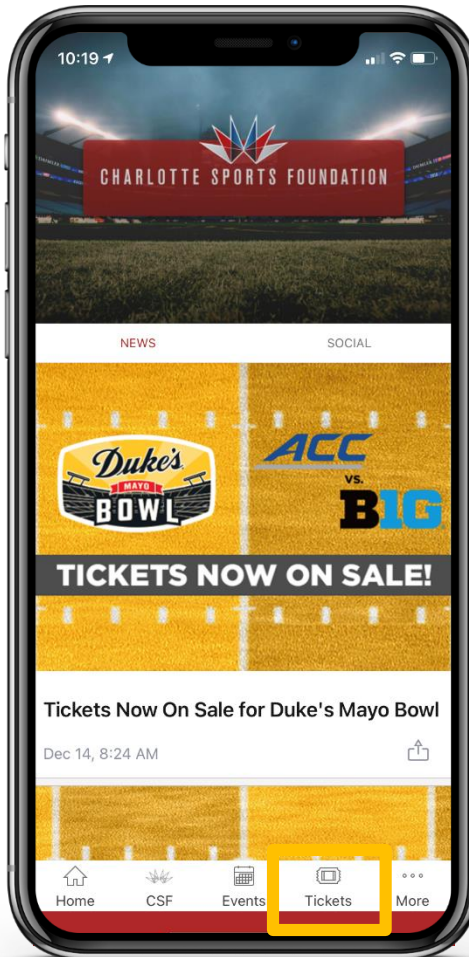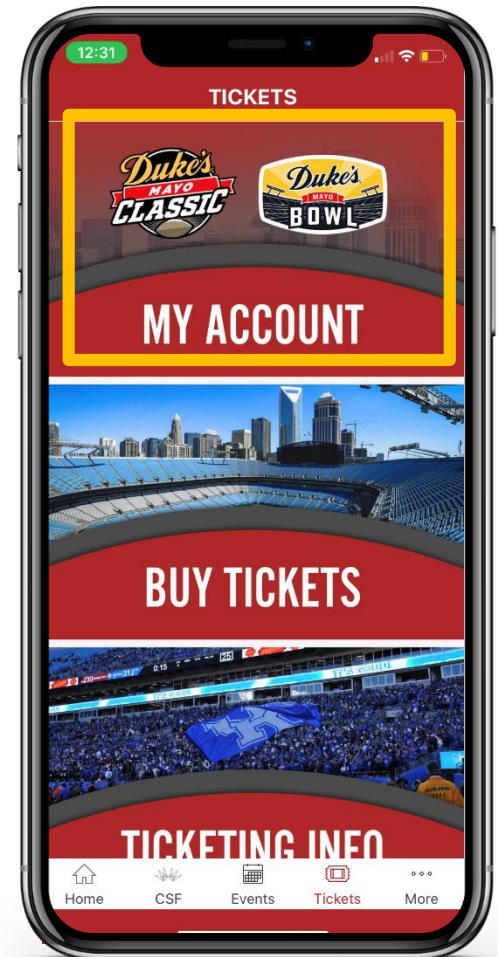# STEP 1

Download the CSF App from the App Store.

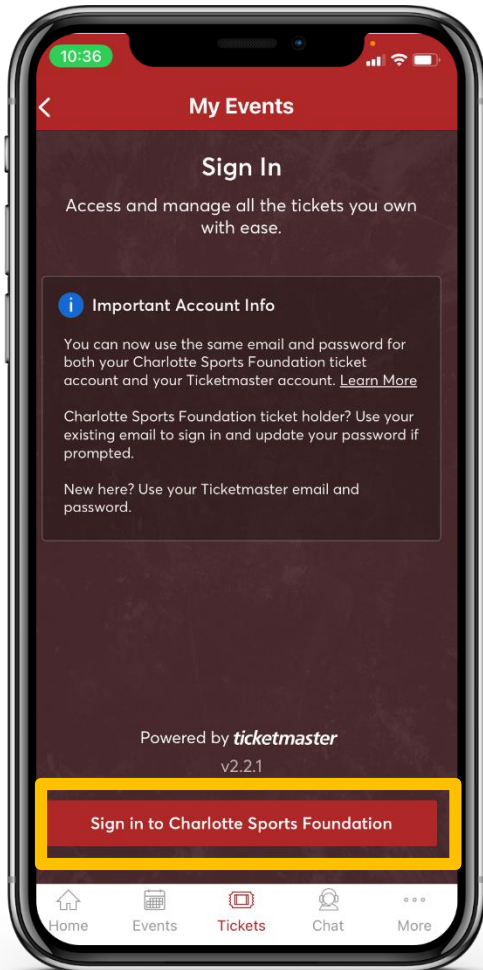# STEP 2

On your mobile device visit Charlotte Sports Foundation app and click "Tickets".

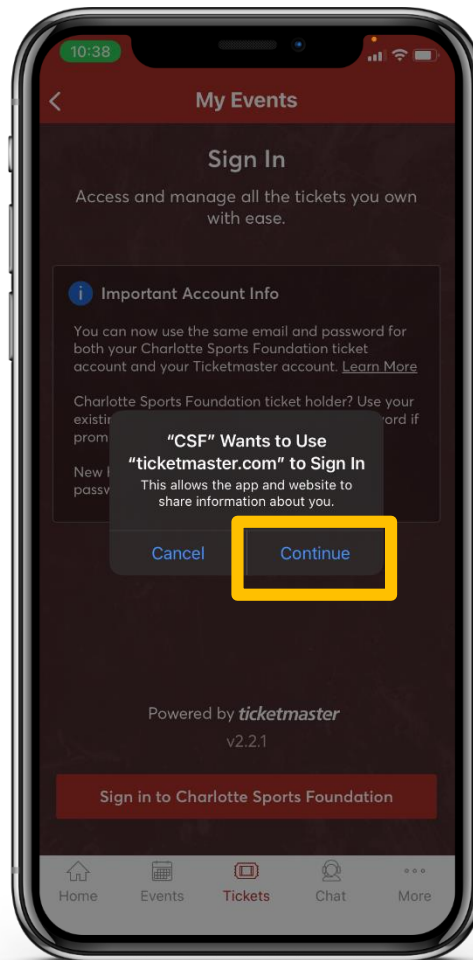# STEP 3

Click "My Account".
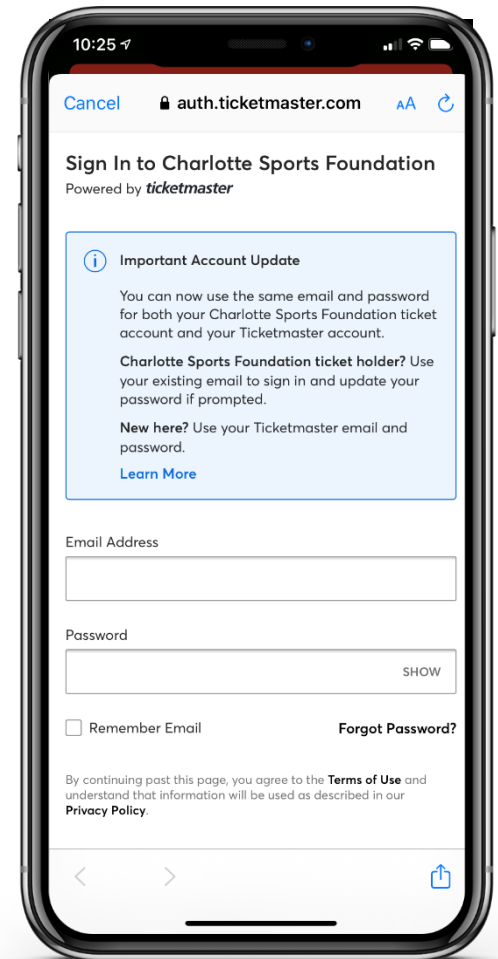
STEP 4

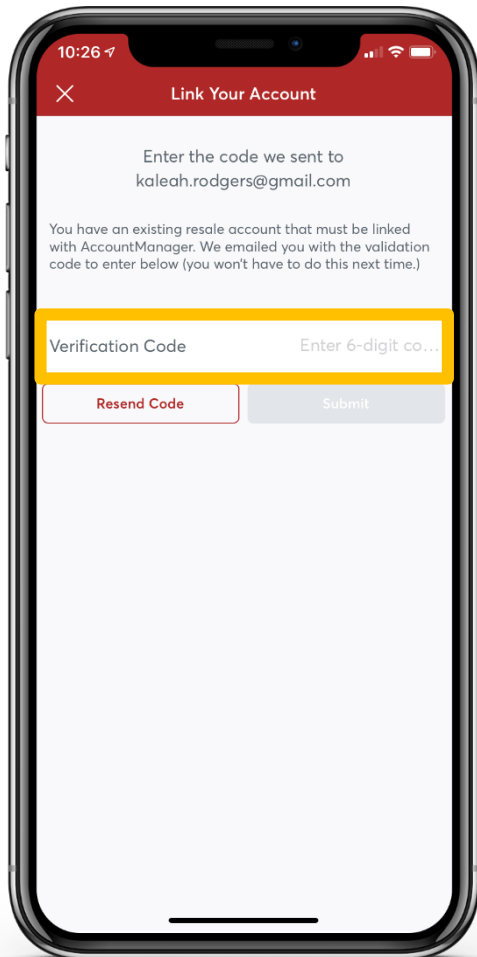Click "Sign In to Charlotte Sports Foundation"

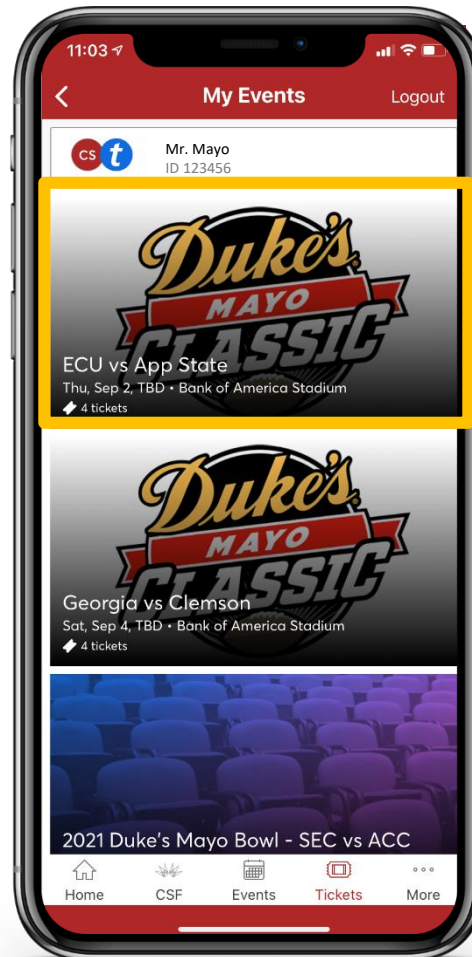**STEP 5**

Click "Continue".

STEP 6

Type in your email and password. If you have forgotten your password or if this is your first time using the CSF APP, click "Forgot Password?". Check your email address that is associated with your account and follow the prompts.
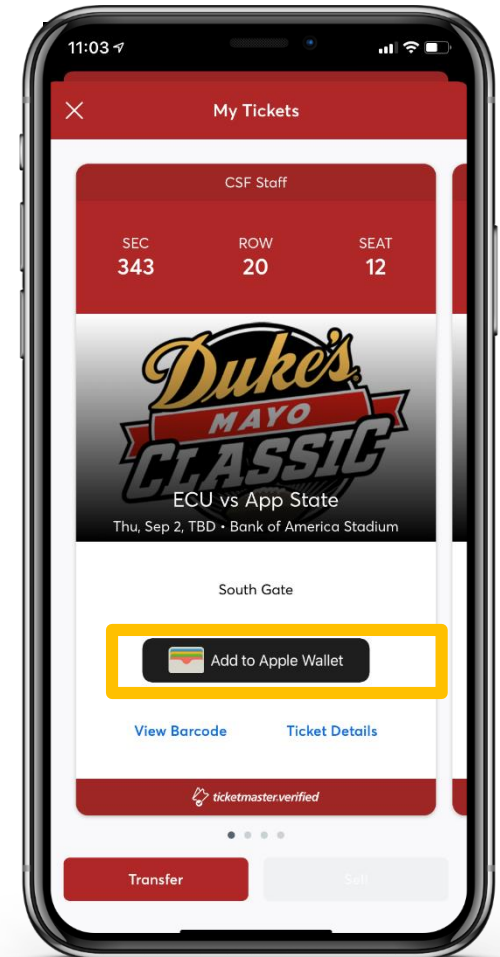
STEP 7

Check your email for your verification code from Ticket Exchange. Type your code here and click "Submit".
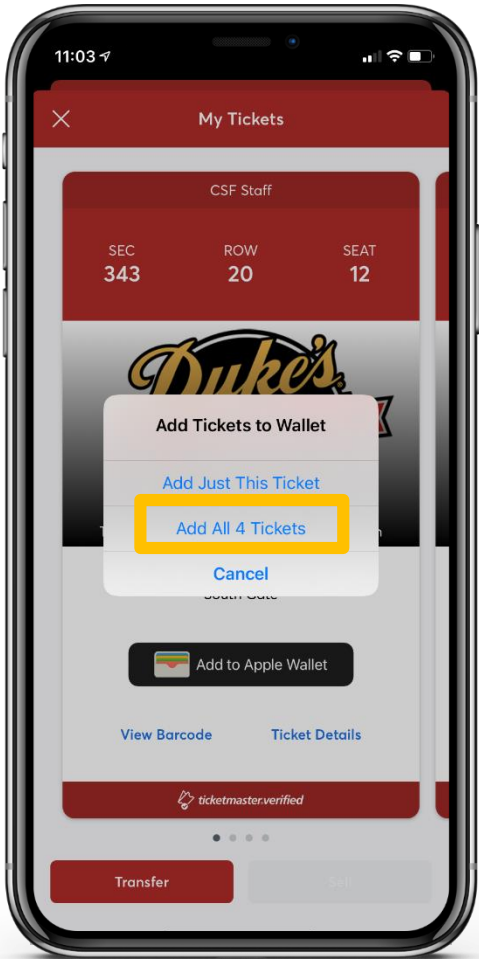
STEP 8

Click the Charlotte Sports Foundation event you are attending.
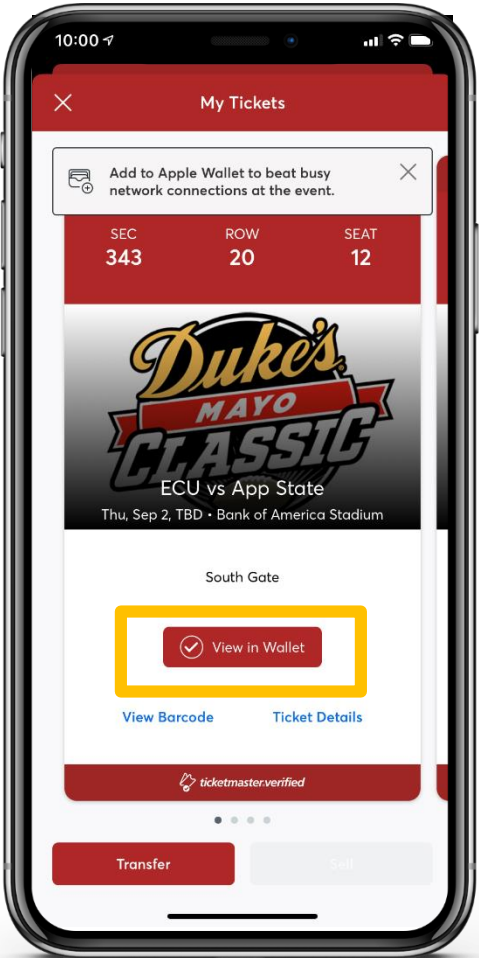
STEP 9

Click "Add to Apple Wallet"

To add all of your purchased tickets to your Apple Wallet click "Add All".

To view your mobile tickets click "View in Wallet".

Your game tickets are now ready to scan for entry.
See you at the game!

Having Trouble?

STEP 1

If this screen appears, confirm the email address listed is the email address used to obtain your tickets. Click **Sign Up** and follow the prompts.

STEP 2

Continue to follow the prompts and make sure to use the email address provided to obtain your tickets.

STEP 3

Enter your phone number to verify your account. You will then be prompted to enter the One-Time Code sent and **Agree** to the Terms & Conditions.